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24 November 2025

Rt. Hon. Rachel Reeves MP
Chancellor of the Exchequer
HM Treasury
1 Horse Guards Rd
London
SW1A 2HQ.

Dear Chancellor,

As you put the finishing touches to your 2025 Budget, we would like to call out the changes that are needed to address the drivers of fuel crisis. This has been informed by the 2 million people that Fuel Bank has supported, our network of 850 local Fuel Banks, and our research and insight programme.

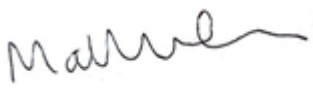
The best home is an energy efficient one, so the Government must continue to prioritise investment in the Warm Homes Plan. 37% of the 500k people Fuel Bank supported this year live in a poor quality home. This needs to be addressed.

Support is urgently needed to ensure that energy is affordable to all across the UK. This could be done by:

- Removing or mitigating the impact of policy costs from energy bills
- Introducing a flexible Social Tariff to close the fuel poverty gap that builds upon the Warm Home Discount scheme.
- Continuing to fund crisis support for prepayment customers who fall through the gaps via the Household Support Fund in England and by providing appropriate funding to the devolved administrations.

Our insight shows us that a reduced household income can force people into fuel crisis. We estimate that 11% of the families supported by Fuel Bank annually would benefit from a reversal of the two-child benefit cap, providing much needed respite and a warmer home for parents and children alike.

Yours sincerely,



Matthew Cole,

CEO, Fuel Bank Foundation.